



Manager Alumni Follow Up

Module 4 - Scenic Route 2



- **Attitudes are contagious (video 4:55min)**
 - A positive attitude is felt to be the biggest predictor of success
 - A positive attitude is motivating
 - <https://www.youtube.com/watch?v=yIAIwtNBopY>
- **Resolving conflict checklist**
 - When you want to work with two individuals to help them resolve conflict, here is a checklist to follow
 - <https://bit.ly/356geyU>
- **Managing Family Conflict**
 - Practice the perspective triangle strategy to master emotions in conflict
 - <https://bit.ly/2Vy5gh1>
- **How our brains fool us (video 3:06min)**
 - If you've ever felt that your brain has betrayed you, you're not alone.
 - It seems that the organ is quite the prankster and sometimes, even a deceiver.
 - Here are 10 tricks our brains play on us.
 - <https://www.youtube.com/watch?v=CN5OaZUaDb8>