

Leadership Road – Supervisor Leadership Program Pathway to the Future

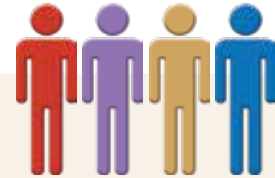
Leadership is a journey, not a destination. This series of modules will build essential skills for front line leaders, and provide opportunities to practice the learning between modules with relevant activities. An Action Plan after each module provides a follow-up guide for the leaders, to support learning on the job. Building skills over time ensures application and retention of the learning.

Supervisor Leadership Program Includes:

Module 1: Managing Performance

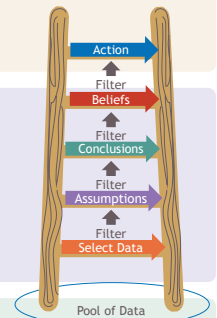
- Role of the leader
- Coaching to standards
- Holding people accountable
- Driving needs of individuals

Stop
Look
Listen



Module 2: Communicating Effectively

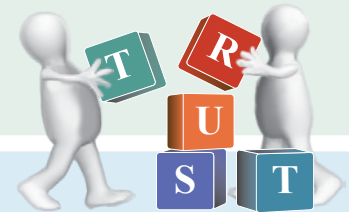
- Communication Styles
- Understanding perspectives
- Giving feedback
- Listening techniques



Module 3: Managing Time

- Establishing priorities
- Tips for managing time
- Delegating responsibilities
- Running effective meetings

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Module 4: Conflict Resolution

- Recognizing hot buttons
- Conflict styles
- Ladder of inference and reframing
- Creating and adjusting mindset

Module 5: Developing Teams

- Stages of development
- Five dysfunctions of a team
- About your company brand
- Building pride and brand awareness with your team

Module 6: Leading with Truth & Trust

- Creating a motivated culture
- Maslow's hierarchy of need
- Cores of credibility
- The Trust Spectrum

Program Format

- 6- one-day programs, taught in 2-day increments (in the order listed)
- 8-weeks of learning transfer activities follow the live class; participants apply for weekly badges by sharing their one-point lesson learned with the practice activity
- Additional badges for building culture in the location, nomination by colleague or manager and additional learning from the scenic route provided
- Learning is experiential hands on and learner centered
- Context and relevance designed to mirror the environment

Leadership Road™

to the Future