

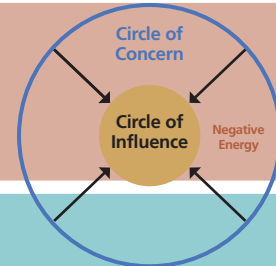
# Leadership Road – Manager Leadership Program Pathway to the Future

This series of modules will build on the leadership skills taught in Supervisor training, and will provide managers with additional topics to further develop their skills. A Blueprint guide to set goals for individual projects, pillar responsibilities and developing Supervisors will be part of each module, and the focus of follow-up activities.

## Manager Leadership Program Includes:

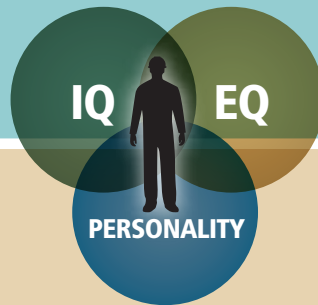
### Module 1: Managing Performance

- Expectations and accountability
- Coaching to standards
- DiSC Work of Leaders self assessment
- Situational Leadership



### Module 2: Communicating Effectively

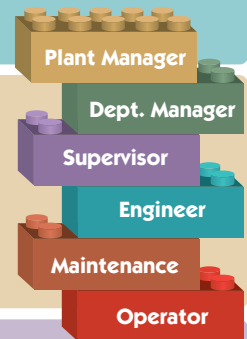
- Giving feedback
- Listening techniques
- Emotional Intelligence
- Change Management
- Manager/Worker Perspectives



Stop  
Look  
Listen

### Module 3: Managing Time

- Establishing priorities
- Tips for managing time
- Delegating responsibilities
- Layered Auditing
- Executing a Plan
- Running effective meetings



### Module 4: Conflict Resolution

- Recognizing hot buttons
- Conflict styles
- Ladder of inference and reframing
- Creating and adjusting mindset
- Leadership Conflict Styles
- Project Planning



### Module 5: Developing Teams

- Stages of team development
- Five dysfunctions of a team
- Developing pride in your company brand
- Customer Intimacy
- Building brand awareness with your team

### Module 6: Leading with Truth & Trust

- Creating a motivated culture
- Maslow's hierarchy of need
- Cores of credibility
- The Trust Spectrum
- Applying achievement-oriented thinking
- Development Plans

### Program Format

- 6- one-day programs, taught in 2-day increments (in the order listed)
- 8-weeks of learning transfer activities follow each live class
- Learning transfer links to: individual plant project; pillar responsibilities; development of Supervisors and a book assignment
- Participants apply for weekly badges by sharing their one-point lesson learned with the learning transfer activity

Leadership Road™

to the Future